Full processing statement for RCP Athens accounts

Under the General Data Protection Regulation (GDPR), the RCP must provide comprehensive information on how records and information about living people are being collected, used and disposed of.

This processing statement explains what data the RCP Library team hold about you in our Athens administration account, why we hold it, how we protect it and what your rights to access are.

What we do with your data
The RCP Library team maintains your email address and RCP code number within the OpenAthens system hosted by Eduserv. We collect and retain details of account usage.

Why we need to collect and use your data
The RCP Library team maintains information about you in order to provide you with an RCP Athens account. This account allows you to access resources from the library’s collection of online e-resources. This service forms part of the RCP membership benefits package. We collect data on how frequently accounts are used for service usage monitoring purposes. We contact account holders to inform you of additions to our online collections and improvements to the cross-searching tools provided to access them. We solicit feedback from account holders and those whose account has been deactivated up to two years previously.

Who we share your data with outside the RCP
We do not share your data outside of the RCP.

How we protect your data outside the territories covered by the GDPR
All information managed by the RCP Library team is held and used within the UK.

How long we keep your data and why
If you have not activated your RCP Athens account, the account and your details will be deleted within 12 months of the account being created.

Your details are retained until 12 months after your account is deactivated. We routinely deactivate the accounts of members who no longer subscribe to the RCP and staff who leave RCP employment. We will deactivate accounts on request.

We retain your username, which includes your RCP code, and usage data for up to two years after deactivation for resource usage monitoring and feedback gathering purposes.

Your rights
You have the right to access information which identifies you as a living person, held on RCP systems (Article 15). You also have the right to a copy of your data in a standard format, where technically possible (Article 20). For more information please contact the data protection officer.
You do have the right to restrict the use of your data (Article 18), stop your data being used (Article 21), or have data deleted (Article 17) under certain circumstances. Although this may mean we are unable to provide you with an RCP Athens account. For more information please contact the data protection officer.

Who to contact at the RCP and how to complain

Contact the data protection officer if you have queries or concerns about the above.

If you are not satisfied with the way your data is handled by the RCP you have the right to complain to the RCP data protection officer or the UK regulator, the Information Commissioner. See their website for further information on GDPR and your rights.

If the use of your data changes, we will update this statement to reflect that. Regularly reviewing this information ensures you remain aware of what data we hold and use.