‘The recommendations have supported us in transforming our service – I would not have any hesitation in recommending the RCP to all medical directors of trusts.’

Medical director, NHS foundation trust

How do I ask for a review?
Please contact the Review Team to discuss how the RCP can assist.

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Dr Peter Belfield
Medical director for invited service reviews
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**What is an invited service review?**

Suitable for all medical specialties, invited service reviews (ISRs) provide an opportunity for healthcare organisations to deal with problems at an early stage before serious concerns arise. ISRs are physician-led, and the primary purpose of this work is to ensure patient safety and improve patient care. Reviews bring together relevant specialists and, where appropriate, other healthcare professional(s) and lay reviewers.

**Do you have an issue that needs independent advice or is proving difficult to resolve?**

Request a review from the Royal College of Physicians (RCP) for independent, external assurance that offers you support, advice and recommendations.

**What type of reviews do we offer?**

- **Departmental:** teamworking, leadership, planning, governance and workforce.
- **Service delivery/design:** also looking at organisational working/interaction/position and overall strategy.
- **Whole system:** also exploring interaction with other hospitals, care agencies, commissioners and wider networks.
- **Individual:** help identify whether there is a cause for concern about any aspect of a doctor’s practice.
- **Clinical record reviews:** offer an independent expert opinion on the management of a specific case or series of cases.

**Benefits of involving the RCP in a review**

- Physician-led, with at least two experienced specialist clinicians providing assurance, expertise and breadth of knowledge.
- Cost-effective.
- Support throughout the process.
- Consistent approach tailored to your organisation’s situation.
- Quality assurance and endorsed by the RCP.
- Advice from the RCP’s Media Team if necessary.