

Quality Indicators for End of Life Care

Key:

CLINICAL AUDIT	
Clinical audit quality indicator	
1	Is there documented evidence within the last episode of care that it was recognised that the patient would probably die in the coming hours or days? % YES
2	Is there documented evidence within the last episode of care that health professional recognition that the patient would probably die in the coming hours or days (imminent death) had been discussed with a nominated person(s) important to the patient? % YES
3	Is there documented evidence that the patient was given an opportunity to have concerns listened to? % YES or NO BUT
4	Is there documented evidence that the needs of the person(s) important to the patient were asked about? % YES or NO BUT
5	Is there documented evidence in the last 24 hours of life of a holistic assessment of the patient's needs regarding an individual plan of care? % YES
ORGANISATIONAL AUDIT	
Organisational audit quality indicator	
6	Is there a lay member on the trust board with a responsibility/role for end of life care?
7	Did your trust seek bereaved relatives' or friends' views during the last 2 financial years (ie from 1 April 2013 to 31 March 2015)?
8A	Between 1 April 2014 and 31 March 2015, did formal in-house training include/cover specifically communication skills training for care in the last hours or days of life for medical staff ?
8B	Between 1 April 2014 and 31 March 2015, did formal in-house training include/cover specifically communication skills training for care in the last hours or days of life for nursing (registered) staff ?
8C	Between 1 April 2014 and 31 March 2015, did formal in-house training include/cover specifically communication skills training for care in the last hours or days of life for nursing (non-registered) staff ?
8D	Between 1 April 2014 and 31 March 2015, did formal in-house training include/cover specifically communication skills training for care in the last hours or days of life for allied health professional staff ?
9	Was there face-to-face access to specialist palliative care for at least 9am to 5pm, Monday to Sunday?
10	Does your trust have one or more end of life care facilitators as of 1 May 2015?

INDICATOR	CLINICAL AUDIT						ORGANISATIONAL AUDIT								
	Cases in clinical audit	1	2	3	4	5	6	7	8A	8B	8C	8D	9	10	
NATIONAL RESULT (% of cases for clinical audit, % of sites for organisational audit)	9302	83%	79%	84%	56%	66%	49%	80%	63%	71%	62%	49%	37%	59%	
Aintree University Hospitals NHS Foundation Trust	71	96	92	93	52	80	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Airedale NHS Foundation Trust	36	83	81	86	58	83	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Ashford and St Peter's Hospitals NHS Foundation Trust	79	78	77	90	59	59	Yes	Yes	No	No	No	No	Yes	No	
Barking, Havering and Redbridge University Hospitals NHS Trust	80	85	85	89	64	93	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Barnsley Hospital NHS Foundation Trust	54	94	89	63	76	81	No	Yes	No	No	No	No	No	Yes	
Barts Health NHS Trust	61	85	80	79	44	36	No	Yes	No	No	No	No	No	No	
Basildon and Thurrock University Hospitals NHS Foundation Trust	80	76	75	86	43	54	No	Yes	Yes	Yes	Yes	Yes	Yes	No	
Bedford Hospital NHS Trust	51	65	67	65	49	24	Yes	No	No	No	No	No	No	No	
Blackpool Teaching Hospitals NHS Foundation Trust	80	88	88	91	89	89	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
Bolton NHS Foundation Trust	79	86	85	86	56	10	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Bradford Teaching Hospitals NHS Foundation Trust	78	82	77	68	38	37	Yes	Yes	Yes	Yes	No	No	No	Yes	
Brighton and Sussex University Hospitals NHS Trust	95	85	60	76	54	32	No	No	No	No	No	No	No	Yes	
Buckinghamshire Healthcare NHS Trust	58	81	83	91	67	84	Yes	Yes	No	No	No	No	Yes	No	
Burton Hospitals NHS Foundation Trust	80	75	69	91	61	99	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
Calderdale and Huddersfield NHS Foundation Trust	80	71	68	75	53	45	No	Yes	Yes	Yes	Yes	No	No	No	
Cambridge University Hospitals NHS Foundation Trust	78	85	85	82	58	69	No	Yes	No	Yes	No	No	No	Yes	

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	Cases in clinical audit	1	2	3	4	5	6	7	8A	8B	8C	8D	9	10	
Central Manchester University Hospitals NHS Foundation Trust	80	81	80	94	88	75	No	Yes	Yes	Yes	Yes	Yes	No	Yes	
Chelsea and Westminster Hospital NHS Foundation Trust	25	88	84	88	60	80	Yes	Yes	Yes	No	No	No	Yes	No	
Chesterfield Royal Hospital NHS Foundation Trust	72	75	72	76	19	97	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
City Hospitals Sunderland NHS Foundation Trust	62	73	74	90	50	50	No	No	No	No	No	No	No	Yes	
Colchester Hospital University NHS Foundation Trust	79	81	72	78	38	73	Yes	Yes	No	No	No	No	Yes	Yes	
Countess of Chester Hospital NHS Foundation Trust	77	71	71	69	40	9	No	Yes	No	No	No	No	No	No	
Croydon Health Services NHS Trust	50	72	64	86	50	86	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
Dartford and Gravesham NHS Trust	22	91	73	64	9	59	-	-	-	-	-	-	-	-	
Derby Hospitals NHS Foundation Trust	80	81	76	89	45	80	Yes	Yes	Yes	No	No	No	Yes	Yes	
Doncaster and Bassetlaw NHS Foundation Trust	80	73	81	84	71	74	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	
Dorset County Hospital NHS Foundation Trust	49	82	65	59	20	27	Yes	No	No	No	No	No	No	No	
Ealing Hospital	40	73	70	88	45	53	Yes	No	Yes	No	No	No	No	No	
East and North Hertfordshire NHS Trust	50	78	80	90	80	76	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
East Cheshire NHS Trust	45	84	76	84	53	64	Yes	Yes	Yes	Yes	No	Yes	No	Yes	
East Kent Hospitals University NHS Foundation Trust	80	80	76	60	29	50	Yes	Yes	Yes	Yes	Yes	No	Yes	No	
East Lancashire Hospitals NHS Trust	80	85	79	95	63	25	Yes	Yes	No	Yes	Yes	No	Yes	Yes	
East Sussex Healthcare NHS Trust	81	79	77	95	36	91	No	Yes	No	No	No	No	No	Yes	
Epsom and St Helier University Hospitals NHS Trust	80	76	74	74	44	25	Yes	Yes	Yes	Yes	Yes	No	No	Yes	

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Frimley Health NHS Foundation Trust	80	80	78	88	76	73	No	Yes	Yes	Yes	Yes	No	Yes	Yes	
Gateshead Health NHS Foundation Trust	77	82	82	81	71	88	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
George Eliot Hospital NHS Trust	52	75	73	85	58	52	No	Yes	Yes	Yes	No	No	No	Yes	
Gloucestershire Hospitals NHS Foundation Trust	71	83	85	79	30	54	No	Yes	Yes	No	No	No	No	No	
Great Western Hospitals NHS Foundation Trust	80	78	75	71	16	4	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
Guy's and St Thomas' NHS Foundation Trust	80	84	80	94	86	79	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Hampshire Hospitals NHS Foundation Trust	80	93	93	90	75	75	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Harefield	15	87	87	80	67	80	No	Yes	Yes	Yes	Yes	No	No	No	
Harrogate & District NHS Foundation Trust	45	96	87	91	69	69	No	Yes	No	No	No	No	No	Yes	
Heart of England NHS Foundation Trust	27	78	78	59	37	78	-	-	-	-	-	-	-	-	
Hinchingbrooke Healthcare NHS Trust	31	90	90	94	39	58	No	No	No	Yes	Yes	Yes	No	No	
Homerton University Hospital NHS Foundation Trust	34	91	85	88	74	44	Yes	Yes	No	No	No	No	No	No	
Hull and East Yorkshire Hospitals NHS Trust	80	86	83	80	49	45	No	Yes	Yes	Yes	Yes	Yes	No	No	
Imperial College Healthcare NHS Trust	80	88	83	94	81	81	Yes	No	No	No	No	No	No	No	
Ipswich Hospital NHS Trust	79	80	77	63	18	29	No	Yes	Yes	Yes	Yes	Yes	No	Yes	
Noble Hospital, Isle of Man	27	78	78	100	89	89	No	No	Yes	Yes	Yes	Yes	No	No	
Isle of Wight NHS Trust	24	92	88	42	46	92	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	
James Paget University Hospitals NHS Foundation Trust	69	86	84	88	45	96	No	Yes	Yes	Yes	Yes	Yes	No	Yes	

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Kettering General Hospital NHS Foundation Trust	80	75	71	73	41	41	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
King's College Hospital NHS Foundation Trust	85	88	84	95	68	78	Yes	Yes	Yes	Yes	Yes	No	No	No	
Kingston Hospital NHS Trust	44	86	84	100	70	93	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
Lancashire Teaching Hospitals NHS Foundation Trust	80	83	78	86	55	58	No	Yes	Yes	Yes	Yes	Yes	No	Yes	
Leeds Teaching Hospitals NHS Trust	80	81	75	94	80	93	No	Yes	No	No	No	No	No	Yes	
Lewisham and Greenwich NHS Trust	70	73	74	77	54	80	Yes	No	No	Yes	Yes	No	No	No	
London North West Healthcare NHS Trust	45	71	71	76	11	20	Yes	Yes	Yes	Yes	Yes	No	No	No	
Luton and Dunstable Hospital NHS Foundation Trust	67	78	84	76	64	67	No	Yes	Yes	Yes	Yes	Yes	Yes	No	
Maidstone and Tunbridge Wells NHS Trust	44	64	64	70	45	48	No	No	Yes	Yes	Yes	Yes	No	Yes	
Medway NHS Foundation Trust	80	85	83	93	61	60	No	Yes	No	No	No	No	No	Yes	
Mid Cheshire Hospitals NHS Foundation Trust	73	89	82	88	62	73	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
Mid Essex Hospital Services NHS Trust	78	91	87	81	47	42	Yes	No	Yes	No	No	No	Yes	Yes	
Mid Yorkshire Hospitals NHS Trust	80	85	85	98	54	63	Yes	Yes	No	Yes	No	No	No	Yes	
Milton Keynes Hospital NHS Foundation Trust	50	92	86	88	58	52	No	Yes	Yes	Yes	Yes	No	Yes	No	
Norfolk and Norwich University Hospitals NHS Foundation Trust	81	88	80	83	48	72	No	Yes	Yes	Yes	Yes	Yes	No	Yes	
North Bristol NHS Trust	52	79	77	98	58	71	No	No	Yes	Yes	No	No	No	Yes	
North Cumbria University Hospitals NHS Trust	79	85	82	77	35	44	Yes	No	Yes	Yes	Yes	Yes	No	No	
North Middlesex University Hospital NHS Trust	63	76	71	89	16	40	Yes	No	Yes	No	No	No	No	No	

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North Tees and Hartlepool NHS Foundation Trust	80	70	74	73	60	70	Yes	Yes	Yes	Yes	No	Yes	No	Yes	
Northampton General Hospital NHS Trust	80	70	65	84	46	50	Yes	No	No	Yes	Yes	No	No	Yes	
Northern Lincolnshire and Goole Hospitals NHS Foundation Trust	77	82	79	79	34	83	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
Northumbria Healthcare NHS Foundation Trust	58	93	90	91	60	59	Yes	Yes	No	Yes	Yes	No	Yes	No	
Nottingham University Hospitals NHS Trust	80	88	84	91	78	84	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
Oxford University Hospitals NHS Trust	81	78	75	73	41	89	No	Yes	No	No	No	No	No	No	
Pennine Acute Hospitals NHS Trust	78	81	82	81	36	60	No	Yes	Yes	No	No	No	No	Yes	
Peterborough and Stamford Hospitals NHS Foundation Trust	80	85	83	86	68	66	No	Yes	No	No	No	No	Yes	No	
Plymouth Hospitals NHS Trust	78	85	85	81	28	35	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
Poole Hospital NHS Foundation Trust	66	86	85	94	91	88	No	Yes	Yes	Yes	Yes	Yes	No	Yes	
Portsmouth Hospitals NHS Trust	80	85	81	90	64	69	No	Yes	Yes	Yes	Yes	Yes	Yes	No	
Princess Alexandra Hospital NHS Trust	58	78	72	84	53	67	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
Royal Berkshire NHS Foundation Trust	84	86	82	96	90	92	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Royal Devon & Exeter NHS Foundation Trust	79	89	89	85	51	68	No	No	Yes	Yes	Yes	No	No	Yes	
Royal Free London NHS Foundation Trust	79	86	76	76	62	90	No	Yes	Yes	Yes	No	No	No	No	
Royal Liverpool and Broadgreen University Hospital NHS Trust	69	77	77	91	86	68	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Royal Surrey County Hospital NHS Foundation Trust	60	92	90	85	63	63	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Royal United Hospitals Bath NHS Foundation Trust	80	81	81	94	78	86	No	Yes	Yes	Yes	Yes	Yes	No	Yes	

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Salford Royal NHS Foundation Trust	80	88	83	99	79	96	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Salisbury NHS Foundation Trust	42	83	86	81	40	76	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	
Sandwell and West Birmingham Hospitals NHS Trust	80	98	93	96	85	94	No	Yes	Yes	Yes	Yes	No	Yes	Yes	
Sheffield Teaching Hospitals NHS Foundation Trust	80	86	80	74	30	24	No	Yes	No	No	No	No	Yes	Yes	
Sherwood Forest Hospitals NHS Foundation Trust	81	85	84	91	69	95	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
South Tees Hospitals NHS Foundation Trust	79	91	89	95	87	81	Yes	Yes	No	No	No	No	No	No	
South Tyneside NHS Foundation Trust	53	75	75	87	75	26	No	Yes	No	No	No	No	No	Yes	
South Warwickshire NHS Foundation Trust	46	89	89	87	70	43	No	Yes	Yes	Yes	Yes	Yes	No	Yes	
Southend University Hospital NHS Foundation Trust	80	85	78	83	46	65	Yes	Yes	No	Yes	Yes	Yes	No	No	
Southport and Ormskirk Hospital NHS Trust	34	82	79	97	68	50	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
St George's University Hospitals NHS Foundation Trust	35	86	83	89	94	63	No	Yes	Yes	Yes	No	No	Yes	No	
St Helens & Knowsley NHS Trust	67	88	84	82	76	72	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Stockport NHS Foundation Trust	80	78	76	100	88	90	Yes	Yes	No	No	No	No	Yes	Yes	
Surrey and Sussex NHS Trust	79	80	76	73	34	48	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
Tameside Hospital NHS Foundation Trust	66	67	64	100	68	92	Yes	Yes	No	Yes	Yes	No	Yes	Yes	
Taunton and Somerset NHS Foundation Trust	80	83	83	76	43	33	No	Yes	No	No	No	No	No	No	
The Christie NHS Foundation Trust	22	100	100	100	95	91	Yes	No	Yes	Yes	Yes	Yes	Yes	No	
The Clatterbridge Cancer Centre NHS Foundation Trust	19	95	95	95	95	100	No	Yes	No	Yes	No	No	Yes	Yes	

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	Cases in clinical audit	1	2	3	4	5	6	7	8A	8B	8C	8D	9	10	
The Hillingdon Hospitals NHS Foundation Trust	59	98	95	97	69	36	No	Yes	No	Yes	Yes	Yes	No	No	
The Newcastle upon Tyne Hospitals NHS Foundation Trust	80	90	88	99	93	100	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust	60	77	72	95	72	88	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	
The Rotherham NHS Foundation Trust	80	83	78	94	65	58	No	No	Yes	Yes	No	No	Yes	No	
The Royal Bournemouth & Christchurch Hospitals NHS Foundation Trust	80	88	80	83	51	84	No	Yes	No	Yes	No	No	No	Yes	
The Royal Marsden NHS Foundation Trust	17	100	94	88	76	100	No	Yes	Yes	Yes	Yes	Yes	Yes	No	
The Royal Wolverhampton NHS Trust	80	71	69	99	85	96	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
The Shrewsbury and Telford Hospital NHS Trust	81	78	70	65	30	56	No	No	No	No	No	No	No	Yes	
Torbay and South Devon Healthcare NHS Foundation Trust	80	95	93	98	80	96	Yes	Yes	No	No	No	No	No	No	
United Lincolnshire Hospitals NHS Trust	80	76	70	89	35	84	No	No	No	No	No	No	No	No	
University College London Hospitals NHS Foundation Trust	36	97	97	97	81	94	Yes	No	Yes	Yes	Yes	No	Yes	Yes	
University Hospital Birmingham NHS Foundation Trust	76	86	88	97	82	86	No	Yes	Yes	Yes	Yes	Yes	No	Yes	
University Hospital of South Manchester NHS Foundation Trust	80	89	84	96	79	96	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
University Hospital Southampton NHS Foundation Trust	75	81	80	85	63	76	Yes	No	Yes	Yes	No	No	Yes	Yes	
University Hospitals Bristol NHS Foundation Trust	61	75	80	97	64	85	No	Yes	No	No	Yes	No	No	No	
University Hospitals of Coventry and Warwickshire NHS Trust	81	73	69	68	58	42	Yes	Yes	No	No	No	No	No	Yes	
University Hospitals of Leicester NHS Trust	80	74	68	58	35	19	No	Yes	No	No	No	No	Yes	Yes	

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University Hospitals of Morecambe Bay	79	89	86	78	49	61	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	
University Hospitals of North Midlands – County Hospital Stafford	15	80	67	53	47	80	Yes	No	Yes	Yes	Yes	Yes	No	No	
University Hospitals of North Midlands – Royal Stoke University Hospital	51	80	71	53	51	86	Yes	No	Yes	Yes	Yes	Yes	No	No	
Walsall Healthcare NHS Trust	71	86	79	86	45	86	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Warrington and Halton Hospitals NHS Foundation Trust	71	76	75	90	73	80	No	Yes	No	No	No	No	Yes	Yes	
West Hertfordshire Hospitals NHS Trust	81	91	86	83	36	27	No	Yes	Yes	Yes	Yes	No	Yes	No	
West Middlesex University Hospital NHS Trust	30	70	73	73	57	73	Yes	No	Yes	Yes	Yes	Yes	No	No	
West Suffolk NHS Foundation Trust	68	87	87	85	68	51	Yes	No	Yes	Yes	Yes	Yes	No	Yes	
Western Sussex Hospitals NHS Trust	79	84	75	84	38	59	Yes	Yes	No	No	No	No	No	No	
Weston Area Health NHS Trust	54	85	89	63	19	33	No	Yes	No	Yes	Yes	No	No	No	
Whittington Health NHS Trust	18	94	94	94	28	94	No	No	No	No	No	No	No	No	
Wirral University Teaching Hospital NHS Foundation Trust	80	81	83	76	30	91	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Worcestershire Acute Hospitals NHS Trust	84	83	80	92	48	60	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Wrightington, Wigan and Leigh NHS Foundation Trust	63	65	65	41	35	32	No	Yes	No	No	No	No	Yes	Yes	
Wye Valley NHS Trust	46	96	87	89	30	93	No	Yes	Yes	Yes	Yes	Yes	No	No	
Yeovil District Hospital NHS Foundation Trust	52	79	75	92	60	81	No	Yes	No	No	No	No	No	Yes	
York Teaching Hospital NHS Foundation Trust	80	80	76	70	50	55	Yes	Yes	No	Yes	Yes	No	No	Yes	

