Quality Improvement Resources

Audit templates, surveys and outcome measures

Local audit templates

Clinical Audit Support Centre

Set up in 2006, this organization provides accredited training, guidance and consultancy support in clinical audit and a range of healthcare quality improvement methods. This has a large amount of [resources to support local audit and quality improvement](#)

Royal College of Physicians

- o National COPD Audit Programme: [pulmonary rehabilitation work stream datasets](#)
- o [National Audit of inpatient falls](#)

Royal College of Paediatric and Child Health

- o [Decreased Conscious Level Multi-site Audit questionnaires](#) . 2010/11
- o PREMS for urgent and emergency care for children (for use in GP surgeries, ED) RCPCH/Picker
- o [National paediatric diabetic audit dataset](#)
- o [Situation awareness for all](#) (S.A.F.E)
    - o Experience of Care survey
    - o Safety Climate survey
- o [Epilepsy12 dataset](#)

Royal College of Anaesthetists

- • [Raising the standard: a compendium of audit recipes](#) (3rd edition) 2012
  This includes templates for local audit in the following areas:
    - o Pre-operative care
    - o Intra-operative care
    - o Post-operative care
    - o Emergency anaesthesia
    - o Day surgery services
    - o Anaesthesia and sedation outside theatres
    - o Resuscitation
    - o Obstetrics
    - o Paediatrics
    - o Intensive Care Medicine
    - o Pain medicine
    - o Delivery of anaesthetic services

- o Training
- o Neuroanaesthesia (new section)

Royal College of Emergency Medicine

Previous audit datasets:

- o [Asthma](#) (last conducted by College in 2009/10)
- o [Consultant Sign-Off audit](#) (last conducted by College in 2012/13)
- o [Feverish children](#) (last conducted by College in 2012/13)
- o [FNOF](#) (last conducted by College in 2012/13)
- o [Pain in Children](#) (last conducted by College in 2011-12)
- o [Paracetamol Overdose](#) (last conducted by College in 2008/09)
- o [Renal Colic](#) (last conducted by College in 2012/13)
- o [Severe Sepsis & Septic Shock](#) (last conducted by College in 2011/12)
- o [Urinary Retention](#) (last conducted by College in 2007/08)
- o [Vital signs in majors](#)

National Institute for Health and Care Excellence (NICE)

- [Baseline assessment tools](#)

There are over 100 tools available to support baseline service assessment, related to a NICE guidance

- [Audit tools linked with NICE guidance](#)

100s of audit tools to local clinical audit to improve care, containing clinical audit standards based on NICE guidance.

- [Costing tools](#)

Costing tools support estimation of cost and discuss the assumptions made when estimating the financial impact of implementing the guidance.

- [Service planning](#)

Tools and advice for use by organisations planning to implement the guidance.

PICKER

- [Improving compassionate care toolkit](#)

It provides full implementation support for a near real-time feedback approach to allow hospitals to understand and act on patient experiences of compassionate care more quickly.
The toolkit includes:

- A validated questionnaire which allows for comparison across wards. The instrument can also be used as a "common core", to which ward specific questions or the Friends and Family Test can be added.
- Questionnaire implementation guide
- Recommendations on cost-efficient implementation, detailed information about volunteer training, reporting and evaluation.
- Case studies on the experiences of six case study sites. These include challenges, lessons learnt and impacts.

- [Transition patient experience feedback questionnaire](#)

The surveys have been developed with young patients and stakeholders, and cover key aspects of person-centred care including:
- Planning & involvement in the transfer (including timing);
- Access to information, advice & support;
- Opportunities to visit the new place of care and new care team prior to transfer;
- Experiences of hospital wards & outpatient clinic appointments;
- Self-management of condition.

- [Sickle cell patient and family feedback surveys](#)

The surveys cover key aspects of person-centred care and focus on what is most important to patients with sickle cell disease:
- Access to advice & support
- Information – for themselves and for others (e.g. friends, peers and colleagues)
- Experiences of urgent care, hospital ward admission and outpatient clinic appointments
- Communication with staff
- Involvement in care and self-management of sickle cell disease

OUTCOME MEASURES

- [Repository of Quality Metrics](#)

Microsoft Access Outcome and monitoring measurements database which can be used to identify useful metrics. Published by North East Quality Observatory System

Patient reported outcome measures (PROMS)

- [Patient reported outcome measurement group](#)

Developed as part of the National Centre for Health Outcomes Development. It includes a bibliographic database, reports summarising evidence for disease specific PROMS and instrument selection. Last updated 2010, but still a very good resource. Published by University of Oxford.

- [PROMs Knowledge Transfer Partnership Project](#)

A user guide for clinicians and information leaflet for patients on PROMS. Published by Healthcare Improvement Scotland.

- [National PROMS collection](#)

PROMs measures health gain in patients undergoing hip replacement, knee replacement, varicose vein and groin hernia surgery in England, based on responses to questionnaires before and after surgery. Published quarterly for providers by NHS Digital.

Patient reported experience measures (PREMS)

- [Friends and family test](#). NHS England

Patient experience data for all types of healthcare providers

- [Friends and family test score calculator](#). Picker
- [PREMS for urgent and emergency care for children](#) (for use in GP surgeries, ED) RCPCH/Picker
- [Children's family and friends test form](#). Picker

Disclaimer

The resources within this document have been developed by the College and other organisations to support healthcare services to implement change. Inclusion within this guide does not imply the College is formerly endorsing the products and it is not an exhaustive list.

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