Quality Improvement Resources

Publications and guidance
Evaluation and appraisal


- Evaluation: what to consider. Commonly asked questions about how to approach evaluation of quality improvement in health care. The Health Foundation. 2015

Facilitation

- A Handy Guide to Facilitation. Institute for Healthcare Improvement. 2010


Finance

- The capped expenditure process explained. The Kings Fund. 2017

- How healthcare is funded. The Kings Fund. 2017

Information technology and governance

- Information governance in local quality improvement. Healthcare Quality Improvement. 2017


  Related resources: https://digital.nhs.uk/Mobile-Technology-Investment-Toolkit/Resources


• **The interoperability toolkit.** NHS Digital. 2014

**Leadership**

• **Leading across the health and care system.** Kings Fund. 2017

• **Caring to change: How compassionate leadership can stimulate innovation in healthcare.** The Kings Fund. 2017

• **Developmental reviews of leadership and governance using the well-led framework: guidance for NHS trusts and NHS foundation trusts.** NHS Improvement. 2017

• **Engaging Frontline Leaders and Staff in Real-Time Improvement** - Phillips, J; Hebish, LJ; Mann, S; Ching, JM; Blackmore, CC. *Joint Commission Journal on Quality and Patient Safety*. 2016 [abstract only]

• **Leadership: easier said than done.** Research report. CIPD. 2014

• **High-Impact Leadership: Improve Care, Improve the Health of Populations, and Reduce Costs** - Institute for Healthcare Improvement. 2013

• **Leading Improvement Effectively: A Review of Research** - Øvretveit, J. Health Foundation. 2009

**Learning as a team**

• **Skilled for Improvement? Learning Communities and the Skills Needed to Improve Care: An Evaluative Service Development** – Gabbay, J et al. The Health Foundation. 2014

**Measurement**

• **An introduction to statistics for local clinical audit and improvement.** Healthcare Quality Improvement Partnership. 2015
• **Measuring what really matters: Towards a coherent measurement system to support person-centred care** – Collins, A. The Health Foundation. 2014


• **Issues in the Assessment of Continuous Quality Improvement Implementation in Healthcare Organisations** - Counte, MA; Meurer, S. *International Journal for Quality in Health Care*. 2001

### Organisational change

• **Organising care at the NHS front line: Who is responsible?** Kings Fund. 2017

• **New care models: Emerging innovations in governance and organisational form.** The Kings Fund. 2016

• **Supporting integration through new roles and working across boundaries.** The Kings Fund. 2016

• **Intentional whole health system redesign: Southcentral Foundation’s ‘Nuka’ system of care.** Kings Fund. 2015

• **The Influence of Context on the Effectiveness of Hospital Quality Improvement Strategies: A Review of Systematic Reviews** – Kringos, DS; Sunol, R; Wagner, C; Mannion, R; Michel, P; Klazinga NS; Groene, O. *BMC Health Services Research*. 2015

• **Place-based systems of care: A way forward for the NHS in England.** The Kings Fund. 2015

• **Beyond Clinical Engagement: A Pragmatic Model for Quality Improvement Interventions, Aligning Clinical and Managerial Priorities** – Pannick, S; Sevdalis, N; Athanasiou, T. *BMJ Quality & Safety*. 2015

• **Context for Successful Quality Improvement** - Fulop, N; Robert, G. The Health Foundation. 2015

• **Culture Change in the NHS: Applying the Lessons of the Francis Inquiries** – Department of Health. 2015
• **Safer Clinical Systems: evaluation findings.** The Health Foundation.2015

• **Seven Leadership Leverage Points for Organization-Level Improvement in Health Care** - Institute for Healthcare Improvement. 2008

• **The Breakthrough Series IHI’s Collaborative Model for Achieving Breakthrough Improvement** - Institute for Healthcare Improvement. 2003

**Overcoming barriers**

• **Overcoming Challenges to Improving Quality: Lessons from the Health Foundation’s Improvement Programme Evaluations and Relevant Literature** - Henrion, E; Riddell Bamber, J. The Health Foundation. 2012

**Quality and value**

• **Improving quality in the NHS: A strategy for action.** The Kings Fund. 2016

• **Cost-Effectiveness Thresholds in Health Care: A Bookshelf Guide to their Meaning and use.** Centre for Health economics.2015

• **More than money: closing the NHS quality gap (policy analysis).** The Health Foundation. 2014

• **Measuring value for money in healthcare.** The Health Foundation. 2009

• **Does improving quality save money?** The Health Foundation. 2009

• **The Triple Aim: Care, Health, And Cost** – Berwick, Donald M; Nolan, Thomas W; Whittington, John. *Health Affairs* (2008)

• **Financial incentives, healthcare providers and quality improvements?** The Health Foundation. 2007

• **Evaluating the Quality of Care** - Donabedian, A. *The Milbank Quarterly* (2005) [originally published 1966]
Quality Improvement methods

- **Strategic quality improvement: An action learning approach**, The Kings Fund. 2016


- **Pathway peer review to improve quality (Thought paper)** The Health Foundation. 2012


- **Handbook of Quality and Service Improvement Tools** - NHS institute for Healthcare Improvement (now closed)

- **The Productive Series**, NHS institute for Healthcare Improvement (now closed)

- **Experience based co-design** - NHS institute for Healthcare Improvement (now closed)

- **15 Steps Challenge** - NHS institute for Healthcare Improvement (now closed)

- **Lean simulation suitcase**- NHS institute for Healthcare Improvement (now closed)

Patient involvement

- **Developing a Patient and Public Involvement Panel for Quality Improvement** Healthcare Quality Improvement Partnership. 2016


- **Patients as partners: Building collaborative relationships among professionals, patients, carers and communities**, The Kings Fund. 2016
• **Revolutionising the NHS with Patient Power** - Mills, A; Rozansky, D; Prikken, I. OPM policy paper. 2014

• **Leadership for Patient Engagement** - Coulter, A. King’s Fund. 2012


• **The Point of Care Measures of patients’ experience in hospital: purpose, methods and uses.** The Kings Fund. 2009

• **Armchair Involvement: Practical Technology for Improving Engagement** - Wilson, R; Casey, A. NHS Institute for Innovation & Improvement. 2007

**Person-centred care**

• **Person-centred care made simple.** The Health Foundation. 2014

**Personal change**

• **The Habits of an Improver: Thinking about Learning for Improvement in Healthcare** – Lucas, B; Nacer, H. The Health Foundation. 2015

**Physician involvement**

• **Beyond clinical engagement: a pragmatic model for quality improvement interventions, aligning clinical and managerial priorities.** BMJ Quality Safety. 2016

• **Evidence Scan: Involving Junior Doctors in Quality Improvement** - Health Foundation. 2011

• **Are Clinicians Engaged in Quality Improvement?** - Wilkinson, J; Powell, A; Davies, H. Health Foundation. 2011

**Sustainability and spread**

• **Effective Events for Local Quality Improvement Following National Clinical Audit**. Healthcare Quality Improvement Partnership and Royal College of Physicians. 2017
• **Integrating new practices: a qualitative study of how hospital innovations become routine**
  Brewster et al. Implementation Science. 2015 10:168

• **Spreading Improvement Ideas: Tips from Empirical Research** - Health Foundation. 2014

• **Evidence Scan: Cross Sector Working to Support Large-Scale Change** - Health Foundation. 2012

• **A Framework for Spread: From Local Improvements to System-Wide Change** - Institute for Healthcare Improvement. 2006

• **Sustainability model and guide**. NHS institute for Healthcare Improvement (now closed)

• **Issues in the assessment of continuous quality improvement implementation in health care organisations**. International Journal for Quality in Health Care. 2001

**Training**

• **Quality Improvement – training for better outcomes**. Academy of Medical Royal Colleges. 2016

• **Evidence Scan: Quality Improvement Training for Healthcare Professionals** - Health Foundation. 2012

**Variation in healthcare**

• **Tackling variations in healthcare: Assessing the Getting It Right First Time (GIRFT) programme**.
  Kings Fund. 2017
Disclaimer

The resources within this document have been developed by the College and other organisations to support healthcare services to implement change. Inclusion within this guide does not imply the College is formally endorsing the products and it is not an exhaustive list.

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