Improving teams in healthcare

Appendix

List of contributors

Archie Keeling, Craig Dyer, Lindsay Taylor, Lynne Quinney, Patrick Lillie, Rachel Forbes-Pyman, Sue Crossland, Summet Hindocha, Tom Baker, Wendy Randall, Yee Yen Goh

Round-table attendees

<table>
<thead>
<tr>
<th>Name</th>
<th>Organisation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tom Baker</td>
<td>Royal College of Physicians</td>
</tr>
<tr>
<td>Adrian Boyle</td>
<td>Royal College of Emergency Medicine</td>
</tr>
<tr>
<td>Sue Crossland</td>
<td>Calderdale and Huddersfield Foundation Trust</td>
</tr>
<tr>
<td>Anna Crossley</td>
<td>Royal College of Nursing</td>
</tr>
<tr>
<td>Sam Cryer</td>
<td>Faculty of Physician Associates</td>
</tr>
<tr>
<td>Nina Dutta</td>
<td>Royal College of Physicians</td>
</tr>
<tr>
<td>Kevin Enright</td>
<td>London’s Air Ambulance</td>
</tr>
<tr>
<td>Tony Garelick</td>
<td>DocHealth</td>
</tr>
<tr>
<td>Andrew Goddard</td>
<td>Royal College of Physicians</td>
</tr>
<tr>
<td>Sumeet Hindocha</td>
<td>NHS Improvement</td>
</tr>
<tr>
<td>Lowri Jackson</td>
<td>Royal College of Physicians</td>
</tr>
<tr>
<td>Govind Menon</td>
<td>Cardiff and Vale University Health Board</td>
</tr>
<tr>
<td>Carol Postlethwaite</td>
<td>East Surrey Hospital</td>
</tr>
<tr>
<td>Lynne Quinney</td>
<td>Royal College of Physicians</td>
</tr>
<tr>
<td>Mridula Rajwani</td>
<td>Oxford University Hospitals</td>
</tr>
<tr>
<td>Jazz Sidhu</td>
<td>Royal College of Physicians</td>
</tr>
<tr>
<td>Jude Tweedie</td>
<td>Royal College of Physicians</td>
</tr>
<tr>
<td>Jacob de Wolff</td>
<td>London North West Healthcare NHS Trust</td>
</tr>
</tbody>
</table>

Acknowledgements

Sabreen Akhtar, Deborah Allen, Emma-Louise Bray, Craig Dyer, Richard Gilpin, Leanne Griffin, Andrew Griffiths, Shireen Gupta, Mark Reynolds, Matt Spencer

References

Resource 1: Building effective teams


**Resource 2: Team culture**


8 Pollack S, Frolikis J. Creating strong team culture. [www.stepsforward.org/modules/create-healthy-team-culture](http://www.stepsforward.org/modules/create-healthy-team-culture) [Accessed 13 November 2017]


28 MSF Union. Workplace bullying definitions. [https://bullyonline.org/old/workbully/defns.htm](https://bullyonline.org/old/workbully/defns.htm) [Accessed 4 October 2017]
Resource 3: Team communication


**Resource 4: Team development**


Further reading

The Point of Care Foundation: Schwartz rounds
https://www.pointofcarefoundation.org.uk/our-work/schwartz-rounds/


NHS Leadership Academy: Introduction to team development

NHS Employers: TEAM toolkit

https://www.rcseng.ac.uk/library-and-publications/college-publications/docs/the-high-performing-surgical-team/

Royal College of Nursing: Developing and sustaining effective teams. London: RCN, 2007

Time to think
http://www.timetothink.com/thinking/thinking_overview.asp/
Salinsky J. *A very short introduction to Balint groups*. The Balint Society, 2009. [https://balint.co.uk/about/introduction/](https://balint.co.uk/about/introduction/)

